

The Newsletter of PureSource Water, Inc.

Serving Redwood Drive, Pacific Heights Drive, and Forest Park Lane

Spring 2026

Volume 13, Issue 1

## Quick Notes:

- Question about your bill?  
Email us: [Accounts@psh2o.com](mailto:Accounts@psh2o.com)
- Moving? Selling?  
Be sure to let us know!
- Are you struggling to pay your bill?  
Contact Us!
- Payments are due by the 20th of each month and are subject to a late fee if not paid on time.
- You can always drop your payment in the green drop box, located next to the mailboxes beside 2255 Redwood Drive.

**Is your monthly payment up to date?**

**Monthly Rate is \$129.16**

(This corresponds to \$127.27 flat rate plus \$.89 CPUC fee and \$1.00 Soquel Creek Water District Intertie Surcharge.)

**Please check your bill**

## METERS DETECT LEAKS



PureSource currently has 64% of house connections metered. Contact us if you don't know if your house is metered, or if you don't know where the meter is. At this time, all customers pay the same flat rate for water, but when all houses are metered, rates will be based on metered use.

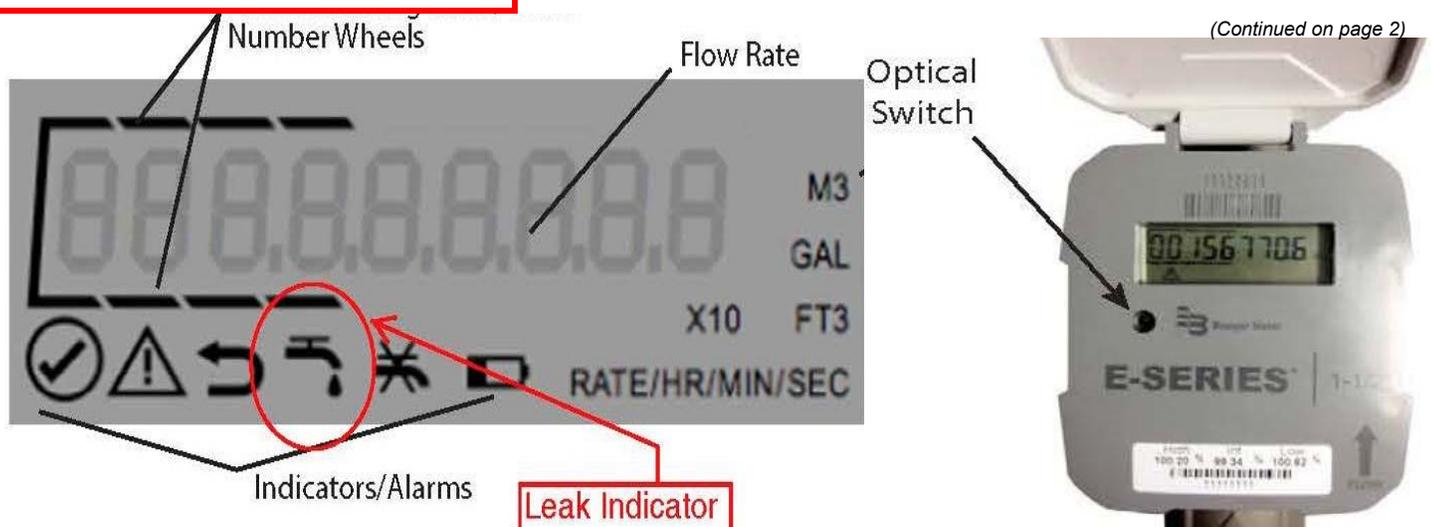
The biggest benefit of having meters now is finding leaks. We currently read meters on the last day of each month and have discovered several customer leaks this way. If you know, or suspect, you have a leak, you can use the water meter as a tool to check if water is flowing, and how much.

**First Step:** Shut off any appliances that use water and let everyone else in your house know not to run any water while you are investigating. Next, remove the lid on the water meter box. Then flip open the grey meter display cover.

The images below, of our most common meter, show where to find the leak indicator and how to read the meter. The leak indicator comes on when water flow has not stopped completely for at least 15 minutes in the past 24 hours, and takes 15 minutes to reset when the leak is fixed. If the indicator does turn off, it won't come back on until water has been leaking for at least another 24 hours.

A better way to check for leaks while making repairs, is to put the meter on the "current flow rate" screen by briefly closing then reopening the cover to trip the Optical Switch from "total

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## WATER EMERGENCY?

**CALL US**

**831-688-8476**

**24 / 7 / 365**

**If you don't reach us,  
DO leave a detailed message  
Including:**

- Your name**
- What is happening**
- Where (address location)**
- A number to call you back**

**You can also text us at the above  
number if you don't reach us by  
phone.**

## METERS (Continued)

gallons" mode to "current flow rate". If there is no flow, the meter will indicate 0.00 in "current flow rate" mode, and the "total gallons on the meter" reading will not change.

These meters read down to 0.01 gallons per minute. A leaky hose bib (the most common leak) is about 0.05 gallons per minute. That is about 3 gallons per hour, or 72 gallons per day. What might seem insignificant at 0.05 gallons per minute, grows to 2,160 gallons per month, or nearly 26,000 gallons per year. Let us know if you need help determining if you have a leak. We don't typically make leak repairs, but we can help you think through where the leak might be and how to find it. Together we can reduce water leak waste.

## SPRINGTIME PLANTING

Spring is springing upon us! When choosing plants for your yard, think native plants. Native plants are always a good choice for gardens because they have evolved to thrive in our climate. This means they need less, or no water. They like the summer heat and winter rain, and even the foggy days. Native plants tend to be deer resistant as well.

***Here are two good native choices for our neighborhood.***



For a smaller bush, choose  
Sticky Monkey Flower.

For a larger shrub,  
choose Toyon.

The [CalScape Garden Planner](#) is a free  
online tool from the California Native Plant  
Society to help you design your garden!



**COLOR THE  
WATER  
CYCLE!**

**Fun Corner!**

