

## Quick Notes:

- Question about your bill?  
Email us: [Accounts@psh2o.com](mailto:Accounts@psh2o.com)
- Moving? Selling?  
Be sure to let us know!
- Payments are due by the 20th of each month and are subject to a late fee if not paid on time.
- You can always drop your payment in the green drop box, located next to the mailboxes near 2255 Redwood Drive.

**Did you update your payment amount?**

**Monthly Charge is \$124.55**

**Check your billing statement**

**Please check your bill and pay the amount due as shown. And, if you have automatic payments through your bank, please pay your current amount due and then adjust your bank payment, to ensure future amounts are correct.**

## WATER LEAKS

### How To Report A Leak

First, if you suspect a leak, it is important to know which part of the Redwood Drive area we serve. PureSource starts at the intertie with Soquel Creek Water District (SqCWD). This is where you see the gate and small tank on the left side of the road as you head up from town. (Just below address 1861.)

At that bottom end of the system, there are some houses that are served by us and some are served by SqCWD. Both companies have piping in this area, so when in doubt, call us. As you go further up Redwood Drive, all houses are served by PureSource water. Any water leaks below the top of the Big Hill (below address 1861) are not ours and you can contact SqCWD to report leaks in that area.

When you see a potential leak in our service area, please...  
Call us 24/7 at 831-688-8476

This number is forwarded to us, even when we are not in the office, so we are usually able to answer your call. On the occasion you do not reach us, please, DO leave a message with the following specifics:

- 1) Location (nearest address) of the leak
- 2) Where?

Side of road?

Middle of road?

Hillside or yard?

- 3) How much water? (very important to determine urgency)

Is it a damp spot?

Is it like a garden hose running full? Half-way? Trickle?

Is it flooding the roadway or ditch?



**Thank you to all who reported the leak we just repaired near 2568, and for your patience as we made the repair!**

## Summer Gardening Tips!

When planting native plants, give them water initially, but then cut back and eventually water very infrequently, or no water at all, as too much water can actually harm your native plants. (cont pg 2)

PureSource Water, Inc.  
PO Box 1958  
Aptos, CA 95001

Phone: 831-688-8476

email:accounts@psh2o.com



## Summer Gardening Tips (continued)

If you have a sprinkler system, run each zone, check for & repair leaks.

Not sure what to plant for the climate in our area?

According to the USDA Plant Hardiness Chart, we are in Zone 9b.

When you go to choose plants, look for ones that do well in our zone or ask the nursery for advice.

Check USDA Zones here: <https://planthardiness.ars.usda.gov/> Zone 9b

## Third Party Notification

Would you like us to contact a family member or friend in the event that either we can't reach you regarding a matter with your bill, or that your water service may be disconnected due to non-payment of your bill? With the consent of both you and the third party, we can set that up. Simply call or email to request a Third Party Notification Form. Once we receive the request, any late notices will be sent both to you and the person you designate.

## Cross Connections

**What are cross-connections?** Cross-connections are unprotected connections between a potable water system and any source or system containing unapproved water or a substance which is not safe. Examples of cross-connections include:

1. Improperly installed irrigation systems which may allow back siphoning of stagnant, potentially bacteriologically unsafe water into the domestic piping system.
2. Improperly plumbed water-using devices such as hot tubs, fountains, ponds, water troughs, etc. which may allow unsafe water back into the water system.
3. Irrigation systems served by an auxiliary source, such as a private well or spring. Such systems create a potential for major contamination of the public water system via interties with the domestic piping system.
4. Interconnections between the potable system and any non-potable water system.

## How to avoid Cross Connection?

***Do not allow a hose to be submerged in water that may contain contaminants.***

Allow a two inch (2") air gap or open area between the mouth of the hose and the object you are distributing water to.

See the bullet list for common examples of objects susceptible to cross connection.

*See examples to the right.*

- insecticide sprayer
- hot tubs/spas
- pressure washers
- radiator
- soaker hoses
- soapy or chemical filled buckets
- swimming pools
- *or anywhere a hose may be exposed to liquids not suitable for drinking.*



Looking for something interesting to do this summer?

Consider taking a Cabrillo College Extension Class! Explore classes in Art, Writing, Gardening, Cooking, Fitness, and Nature.

Check it out here and download the course catalog. Classes start SOON!

<https://extension.cabrillo.edu/>

